

Please fill in the following form for a non-binding offer, select the requested services and send the form by email to office@viennarelocation.com

Personal information
Name
Email
Telephone
Nationality & Home Country
Company
Number of persons
Date of planned emigration to Austria
It's that easy
If you wish to book one of our four packages as described, just tick the box for the package of your choice.
If you wish to book one of our four packages but wish to add a service (s) to it, just tick the box for the package of your choice and tick the boxes of the additional services you need. You will then receive an adapted offer from us.
If you don't want to book a package directly, just tick the boxes for the services you need and we will send you a quote for an individual package tailored to your needs.

# **GENERATION 2.0**

### Real Estate in Vienna

- Real Estate Search and presentation of up to 7 exposés
- Meet your potential new home (up to 7 viewings)
- Renting/buying your new home

### Official address registration

• Information on official registration in Vienna and attendance

### **Insurance Backup**

- Insurance needs analysis
- Specialist insurance brokers in Vienna will be presented to you

## **Urban Mobility**

- · City information package
- Biking in Vienna
- Tips on how to discover Vienna on foot
- Information about the public transport network in Vienna and travel options throughout Austria
- Information on points of sale, support and assistance with the purchase of the 365 days Vienna ticket, Austrian Railways customer cards and/or individual travel tickets

## **Bank Account**

- Analysis of your situation
- Advice on bank selection
- Attendance service at the bank

**€ 4.300**,00

# **STANDARD**

### Welcome to Vienna

- Arrival Service
- Orientation Tour (1/2 day)

### Real Estate in Vienna

- Real Estate Search
- Presentation of up to 5 exposés
- Meet your potential new home (up to 5 viewings)

### Children in Vienna

• Kids´ Basic OR

## Settling in Vienna

• Official address registration

**€ 2.600**,00

## **ADVANCED PREMIUM** Welcome to Vienna Welcome to Vienna Arrival Service Arrival Service • Orientation Tour (1 day) • Orientation Tour (1 1/2 days) • Insurance Backup • Insurance Backup • Lawyers, tax consultants, notaries public Real Estate in Vienna • Health & Medical Services • Real Estate Search • Presentation of up to 7 exposés Real Estate in Vienna • Meet your potential new home (up to 7 viewings) • Real Estate Search • Renting your new home • Presentation of up to 9 exposés • Meet your potential new home (up to 9 viewings) Children in Vienna • Renting your new home • More for Kids • Exploring your new home area OR Children in Vienna Settling in Vienna • Official address registration • All for Kids OR • Bank account • Sporty Spice Settling in Vienna • Official address registration • Bank account • Sporty Spice Your Buddy

€ 5.100,00

All prices excluding VAT.

Extra services may be added. Take a look at Immigration, Welcome to Vienna, Real Estate in Vienna, Children in Vienna and Business Executives.

Add further services to the selected package or choose a combination of services from the list below:

## **IMMIGRATION:**

Welcome to Austria! For a perfect start we offer you support to meet your specific needs during your immigration process and related issues such as work permits.

### WELCOME TO VIENNA:

## **Arrival Service**

- Welcome to Vienna
- Meeting you at the airport/train station/hotel/office

### **Orientation Tour**

- We help you to get a first impression of "Living and real estate in Vienna"
- Overview of Vienna: housing situation, public transport, infrastructure, parking situation, health care system, opening hours, living conditions, religious institutions, cost of living
- Information on suitable areas where you can find a home that suits your needs, and information on tenancy law specifics
- Do's and Don'ts
- Handover of information material on Vienna
- Q&A period
- Snack & Lunch for 2 persons included

## **Insurance Backup**

- Insurance needs analysis
- Specialist insurance brokers in Vienna will be presented to you

# Lawyers, tax consultants, notaries public

· Analysis of your needs and recommendation of lawyers, tax consultants, accountants and notaries public

### Health & Medical

- Information regarding the Austrian health care sytem
- Analysis of your needs and recommendation of doctors, hospitals, pharmacies, health care professionals and health insurance policies

## Austrian Health Insurance Fund (ÖGK) co-insurance

- Information on the possibilities for dependants (partners and children) to be co-insured under the state social insurance scheme with partners/parents who are covered by social insurance
- Support in selecting a customer centre of the Austrian Health Insurance Fund (ÖGK) as well as obtaining caserelated advance information in individual cases
- Help with the organisation and preparation of all relevant documents and forms in advance of the application
- Accompanying logistical support during the application process at the ÖGK, including translation assistance if required

## Photograph registration for E-card

- Information on the key to the Austrian health care system including the use of the e-card
- Logistical support in coordinating appointments with the e-card photo registration offices and accompaniment there
- Follow-up support if necessary

### **Bank Account**

- Analysis of your situation
- Advice on bank selection
- · Attendance service at the bank

# **Car Import**

• Information on all formalities in connection with your car import and related support

# **Driving Licence**

- Information regarding the change to an Austrian driving licence for Non-EU citizens
- Making all necessary arrangements

## **Temporary Accommodation**

- · Analysis of your needs regarding the number of people, time period, distance to your office and budget
- Search for and selection of appropriate providers

# **Language Course**

- Analysis of your needs
- · Advice on a selection of language schools or individual language teachers

#### Limousine Service

- Advice on a selection of appropriate providers of limousine rental services (with or without driver)
- · Car rental options

# **Urban mobility**

- City information package
- Biking in Vienna
- Tips on how to discover Vienna on foot
- Information about the public transport network in Vienna and travel options throughout Austria
- Information on points of sale, support and assistance with the purchase of the 365 days Vienna ticket, Austrian Railways customer cards and/or individual travel tickets

## Austrian Way of Life

• Information day: we evaluate the needs for you and your partner as well as family daily life in Vienna/Austria. What you should know about living in Vienna, social and business customs and typical Austrian habits. Do's and don'ts. Included is a lunch at a stunning roof-top restaurant with a magnificent view over Vienna

## Vegan & Vegetarian life in Vienna

- Need to know information about this food and lifestyle trend in Vienna
- Tips for everyday life, shopping and the best culinary locations in the city

## Sightseeing Tour

• Arrangements for an individual tour with a professional and authorised guide for you and your family (6h)

## **Sporty Spice**

- Sport-related information and advice regarding fitness clubs and all types of sport clubs as well as related public facilities
- Recommendation of professional personal trainers

# **Cultural Delights**

• Opera, concert, theater, dance, museum, galleries, festivals, whats on for kids & teens. We provide you with an insider overview according to your personal interests

#### **REAL ESTATE IN VIENNA:**

### Real Estate Search

• Based on your preselected residential area we search the market and present you an exposé of up to 5/7/9 suitable properties

## Meet your new home

 Arrangements of appointments with the landlord and real estate agent respectively, and personal attendance upon request

## Renting your new home

• Assistance with the submission of the legally binding rental offer prior to the attendance at the actual contract execution. Legal check performed by our partner lawyers. Preparing the transfer report. Support related to contracts with energy, telecommunication and internet providers as well as information on official registration with the local authorities

### Buying real estate

Advice on the selection of real estate according to the client's wishes and subsequent accompaniment to
meetings with lawyers, notaries, tax advisors and banks, as well as other related services (e.g. dealing with the
authorities)

## Exploring your new home area

- Overview of the local infrastructure surrounding your new home. Shopping areas, parking, road links, public transport facilities, leisure and fitness offers, markets, pharmacies and doctors/hospitals.
- Planning your route to work

# Official registration in Vienna

• Information on official registration in Vienna and attendance

### Pet registration

• Information on all matters concerning official pet registration, compulsory pet insurance, veterinary surgeons, dogsitters, areas for walking dogs and attendance

## Permanent parking permit for residents

• Information on obtaining the permanent parking permit for residents according to the district you live in

# Your Buddy

- Special offer for ongoing support during your first few months in Vienna. Possibility of 24/7 assistance for any questions that may arise.
- Information on craftsmen and specialist services

# Craftsmen/Designers

- Arrangements for assistance with interior design/decoration
- Providing contacts with qualified craftsmen

## Household Help

- Analysis of the requirements
- Providing contacts with selected agencies and individual persons

# While you are away Service

- Post collection, custody, evaluation of urgencies and immediate feedback
- Managing and safekeeping of keys
- Apartment inspection and regular ventilation of your home
- Hot water and heating control
- Receipt of delivery goods by appointment
- Photo and video documentation of household-related issues
- Emergency service can be provided in combination with our Buddy service

# Arrangements for your move and storage

- Analysis of your requirements
- Comprehensive planning of further action and information on the services of appropriate removal and storage companies

# Moving out once you leave

- Information on all necessary steps before you move and return the property to the landlord. Advice on how to refurbish your old home to return it to its original status when you first moved in. Support regarding termination of your rental contract as well as other contracts related to your home
- Information on how to terminate your official registration in Vienna
- Coordination of your postal change-of-address order

#### CHILDREN IN VIENNA:

## Kids' Basic

• Basic information related to kindergarten/schools/universities/universities of applied sciences and other educational institutions

# More for Kids

- Kids´ Basic
- Detailed analysis of your requirements
- Concrete proposals based on the analysis' results
- Search and assistance in selecting kindergarten/schools/universities/universities of applied sciences and other educational institutions

# All for Kids

- Kids´ Basic
- More for Kids
- Appointment coordination with the selected kindergarten/schools/universities/universities of applied sciences and other educational institutions and support with registration
- Analysis of the route to the kindergarten and school to maximise child safety

# Nanny Search

- Analysis of requirements
- Providing contacts with selected agencies and individual persons

## Baby on the way?

• Necessary legal information, insurance needs, official documents and health-related issues

## Universities

• Information on Austrian and international universities in Vienna as well as universities of applied sciences and other educational institutions

#### **BUSINESS EXECUTIVES INDIVIDUAL PROGRAM:**

In addition to the PREMIUM package you can choose from a wide range of executive services that will be offered by top Austrian experts – our business partners. This offer includes:

### Work:

- Job coaching for your new job
- Partner coaching for your career orientation
- High Level Networking
- Personal PR
- Lobbying
- Individual media and press support service

### Leisure:

- Personal fitness coaches
- Introduction to the most famous event and spare-time facilities
- Town & Country must-see places and top gourmet tips
- Luxury Inside Shopping Vienna
- Top-level health and wellness packages
- Ladies Luxury Beauty Services
- Private Bodyguard/Personal Security Management

## Contact us:

Dr. Krauss Relocation Services e.U.

Esterhazygasse 35/9 1060 Vienna Austria

Phone: +43 1 586 68 21

Email: office@viennarelocation.com





Dr. Alvin Krauss

Angela Flaes

We are always at your disposal. Don't hesitate to contact us if you have any questions. Languages spoken: Dutch, English, French, German, Italian, Spanish.